

August 30, 2019

Dear Valued Customer,

We are excited to share important news regarding the evolution of our company. Due to the complexities surrounding intellectual property ownership rights, we have decided to rebrand MultiCap™ to “**AudioCapX™**”. All products previously branded as MultiCap will now be manufactured under the name AudioCapX. Other than the new name, the new AudioCapX capacitors are physically and electronically identical to the outgoing MultiCap equivalents. All products currently sold as “AudioCap™” or “Rel-Cap™” remain unchanged.

You can continue to rely on the same high performance with AudioCapX capacitors that you’ve come to expect with the MultiCap products. This name change in no way alters the way these multi-section capacitors are made and does not affect the quality and performance of these types of capacitors. AudioCapX capacitors are specially designed and produced on propriety winding machines which are exclusively owned and operated by Reliable Capacitors—just as was true for the MultiCaps.

It is conceivable that MultiCap branded products may be marketed at some point in the future. However, any future products branded MultiCap will not be made by Reliable Capacitors.

Our commitment to our customers remains our highest priority. The AudioCapX brand will include new and exciting product designs currently under development. Current or future orders of Reliable Capacitor products will not be delayed during this branding transition to AudioCapX. All packaging, branding, and related documents will be changed from MultiCap to AudioCapX by September 30, 2019.

Our shipping and billing addresses, tax identification, and invoicing information remains the same.

We want to take this opportunity to sincerely thank you for your continued support and patronage, and we look forward to introducing you to some of the exciting new innovations currently under development.

Kindly,

Blake Schmutz
Reliable Capacitors